



ACE Manual Therapy Retreat Italy 2027

Invoice Payment Policy

At Advanced Clinical Education (ACE), we understand that everyone has different preferences when it comes to managing payments. For attendees who would prefer to pay for their Retreat registration by bank transfer, we offer an invoice payment option.

Paying by invoice allows you to avoid Humanitix booking fees and the Humanitix payment plan fee. However, please note that **invoice payments cannot be made by credit card.**

This policy explains how invoice payments work and should be read alongside the ACE Manual Therapy Retreat Italy 2027 Cancellation Policy.

How invoice payments work

Invoice payments are made in two stages:

- At registration: 20% of your Retreat ticket price, plus the full cost of any selected add-ons
- By 8th January 2027: The remaining 80% of your balance

ACE will provide an invoice containing the payment amount, due date and bank account details.

The invoice payment option is not an instalment plan. The remaining balance must be paid in full by 8th January 2027.

Optional add-ons

During registration, you may have the option to purchase 'social event' packages for one or more guests to attend selected Retreat social events.

The cost of any add-ons will be included in your total order price before the initial 20% payment and remaining balance payment are calculated.

Payment method

Invoice payments must be made by direct bank transfer using the account details and payment reference provided on your invoice.

Credit cards cannot be used to pay an invoice. If you would prefer to pay by credit card, you will need to register through Humanitix and select either Pay now, or Pay over time. Any applicable Humanitix booking fees will apply.

Please include the payment reference shown on your invoice so that we can identify and correctly allocate your payment.

Confirming your registration

Your place at the Retreat will not be confirmed until ACE has received your initial payment in cleared funds.

Your remaining balance must be received in full by **8 January 2027**. Please allow enough time for your bank to process the payment before the due date.

Cancellations

All invoice payments and cancellation requests are subject to the ACE Manual Therapy Retreat 2027 Cancellation Policy.

Choosing to pay by invoice does not change the cancellation terms or payment obligations that apply to your registration.

If your remaining balance has not been received in full by **8 January 2027**, your Retreat registration will be cancelled and the terms of the Cancellation Policy will apply.

We're here to help

We understand that life can, and will, sometimes throw a curveball or two. If your financial circumstances change before your balance is due, please contact us as soon as possible at admin@advancedclinicaled.com.

While we cannot guarantee that alternative arrangements will always be available, we will do your best to work with you and explore the options available.