



PRESENTS

MANUAL THERAPY RETREAT

JAPAN

23RD - 30TH MAY 2026

GET READY FOR AN UNFORGETTABLE EXPERIENCE...

The ACE Manual Therapy Retreat Heads to Japan in 2026!

Join us for our 8th ACE Manual Therapy Retreat as we take you on an incredible journey to Osaka!

In Japanese culture, the number 8 has been sacred since ancient times. Japanese people consider it a lucky number because the Kanji symbol “八” spreads wide towards the bottom, symbolizing a prosperous future. We've chosen this auspicious 8th retreat to create a truly special experience for you in one of the world's most captivating destinations.

The ACE Manual Therapy Retreat in Japan is an opportunity you do not want to miss. Advance your professional development and enjoy a tax-deductible holiday in a country where ancient tradition and futuristic technology collide.

Prepare for an experience you will not forget!

Location

Our 2026 Manual Therapy Retreat will be located in picturesque city of Osaka.

Our ACE Retreats have earned a reputation for their engaging, clinically relevant workshops and the unique opportunity they provide for networking with like-minded health practitioners. You will explore a new culture, eat amazing food, seek adventure, and have a lot of fun in the process.

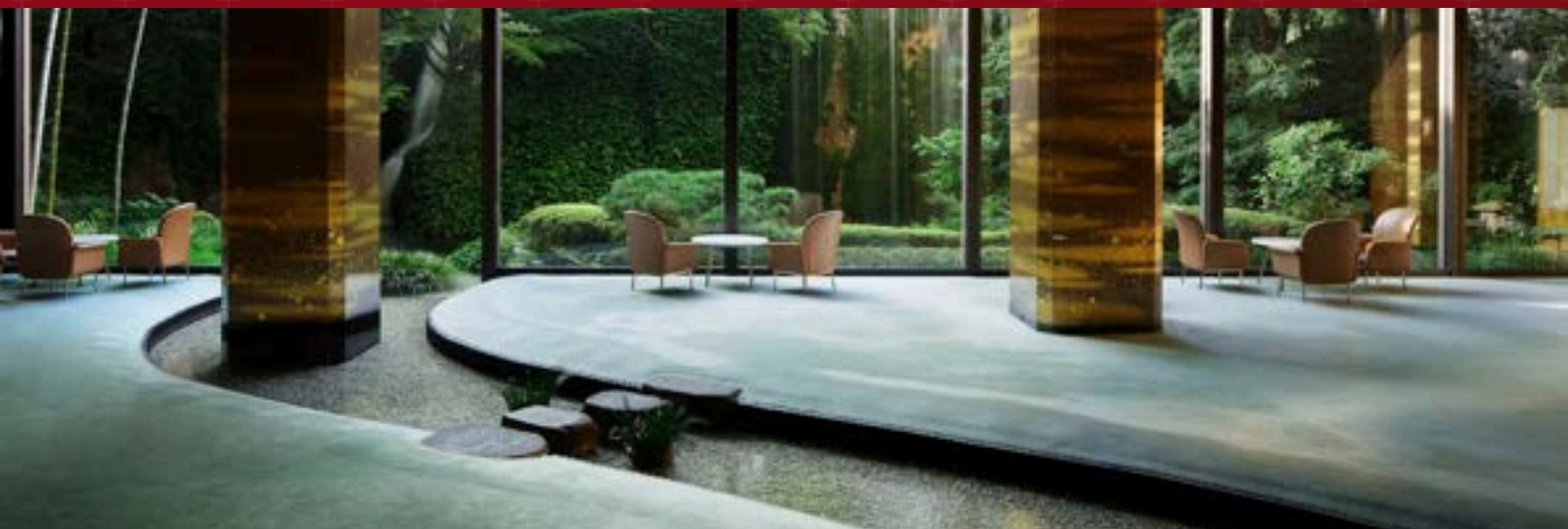


Japan will captivate you with its serene temples, neon-lit cityscapes, historic castles, and iconic cherry blossoms. It's a land of contrasts that offers something for every traveller.

The RIHGA Royal Hotel

For 7 luxurious nights of comfort and elegance, all retreat attendees will stay at the magnificent RIHGA Royal Hotel.

Situated on the banks of the Ajikawa River, this guesthouse-style hotel is designed to welcome international guests. Equipped with 1000 rooms, 20 Restaurants & Bars, on-site shopping arcade and full-service hotel spa, you will have everything you need during your stay




The RIHGA Royal Hotel



Facilities include a 25-meter laned pool, a relaxation pool, jacuzzi, dry sauna, steam room, cold plunge, extensive gymnasium and a golf simulation studio.

The Rihga Royal Hotel will be sure to leave a lasting impression

schedule

	Saturday 23 rd May	Sunday 24 th May	Monday 25 th May	Tuesday 26 th May	Wednesday 27 th May	Thursday 28 th May	Friday 29 th May	Saturday 30 th May
7:00 am	 Attendees arrive at the RIHGA Royal Hotel	Retreat Orientation & ACE RACE 9am - 12pm	Workshop #1 9.30am - 10.30am	Workshop #4 9.30am - 11.30am	Workshop #6 9.30am - 10.30am	Free Day or Kyoto Tour	CHECK OUT DAY	
8:00 am								
9:00 am								
10:00 am								
11:00 am								
12:00 pm								
1:00 pm								
2:00 pm								
3:00 pm	BREAK	Workshop #2 10.30am - 12.30am	BREAK	Workshop #7 10.30am - 11.30am				
4:00 pm	BREAK	Workshop #3 1.30pm - 3.30pm	BREAK	Workshop #8 12.30pm - 2.30pm				
5:00 pm	Retreat Opening: Welcome drinks 5pm - 7pm	Sumo Show 5pm - 7pm	Q & A Panel 2.30pm - 4.30pm	ACE Olympics 3.00pm - 4.30pm				
6:00 pm	Retreat Opening: Welcome drinks 5pm - 7pm	Sumo Show 5pm - 7pm	Q & A Panel 2.30pm - 4.30pm	ACE Olympics 3.00pm - 4.30pm	Farewell Dinner 6.30pm - 8.30pm			
7:00 pm								
8:00 pm								

ELEVATE YOUR SKILLS: Integration in Manual Therapy Workshops

The Manual Therapy Retreat Workshops provide the core educational experience. If you have attended our practical workshops before, you can expect completely new and different content.

In 2026, our workshops will revolve around the theme of "Integration in Manual Therapy." Each workshop focuses on different clinical presentations.

You will learn to utilise a range of treatment options to develop robust and effective interventions. You will develop a deeper understanding of specific conditions, their clinical manifestations, and how to choose treatment options based on their unique mechanisms.

ACE's most experienced educators will lead these workshops, bringing their specialised skills and years of clinical experience to the classroom.

Our workshops will be held at the Osaka International Convention Centre next door to the RIHGA. You can choose to attend all of them or leave some out - completely up to you to decide!*

*Professional development hours on your certificate will reflect the workshops you have attended.

workshop descriptions

WORKSHOP #1: Understanding mechanisms and integration of manual therapies

DURATION: 1 HOUR

This session introduces the key underpinning principles of modern manual therapy. Participants will explore the theoretical frameworks and practical applications of a range of techniques, including joint mobilisation, muscle energy techniques, myofascial techniques, and dry needling.

This workshop will promote discussion about manual therapy mechanisms and include practical demonstrations to lay framework for integrated approaches to treating musculoskeletal pain presentations across various regions of the body.

WORKSHOP #2: Manual Therapy for Thorax pain and breathing related dysfunction

DURATION: 2 HOURS

The thoracic cage and its associated soft tissues are often a source of pain or limitation in respiratory function. Ensuring optimal capacity in this region will benefit everyone from elite athletes, through to those with more sedentary lives.

This practical workshop will provide an understanding of thoracic anatomy and mechanics of breathing, and provide an in-depth exploration of a range of manual therapy interventions to improve function, reduce pain and enhance performance.

WORKSHOP #3: Manual Therapy for acute cervical dysfunction

DURATION: 2 HOURS

Neck pain is among the most common presentations we see clinically. Pain and disability related to the cervical region can be devastating to the quality of one's life.

This practical workshop will target Torticollis with a clinically reasoned approach to the use of manual therapy in reducing pain, increasing range of motion, and improving healthy functioning of this region. You can expect to learn new and interesting ways to approach the management of this condition, with a patient centred approach to achieve .

WORKSHOP #4: Manual therapy for hip related groin pain in field sport athletes

DURATION: 2 HOURS

This practical workshop focuses on the targeted application of manual therapy techniques to meet the demands of field sport athletes.

Participants will learn how to integrate joint mobilisation, muscle energy technique, and myofascial techniques into sport-specific treatment plans to enhance mobility, reduce pain, and return to normal function. The focus of this workshop will be to provide a progressive approach to manual therapy targeted towards athlete specific goals.

WORKSHOP #5: Manual Therapy for TMJ Dysfunction

DURATION: 2 HOURS

This practical workshop will focus on the assessment and treatment of temporomandibular joint related pain and dysfunction, using key manual therapy interventions to target specific presentations. TMJ pain is often multifactorial and requires a thorough assessment of lifestyle and mechanical factors. Participants will learn to use observation, palpation and movement-based assessment to better understand the joint and myofascial related sources of dysfunction in this region. Treatment approaches will be integrated to produce immediate and notable changes in pain and range of motion.

workshop descriptions

Clinical Reasoning in Practice: An Interactive Q&A Panel

DURATION: 2 HOURS

Join us for a 2-hour interactive panel where we bridge the gap between theory and practice. Following a series of intensive workshops, this Q&A session provides a platform to explore your clinical reasoning and problem-solving skills. Bring your challenging case studies and perplexing clinical scenarios to our panel of experts.

This session is designed to be a collaborative exploration of patient-centered care, where we'll discuss the nuances of assessment, treatment selection, and progression.

You'll have the chance to learn not only from our presenters but also from the collective experience of your peers in a supportive and engaging environment.

WORKSHOP #6: Dry Needling for Adductor Related Groin Pain in Athletes

DURATION: 1 HOUR

This practical workshop provides an evidence-informed approach to the assessment, treatment, and rehabilitation of groin pain using dry needling as a key intervention. Participants will learn to integrate practical approaches to physical assessment, dry needling treatment and exercise, into a treatment session. This time efficient approach explores mechanisms beyond trigger point dry needling that can aid in bridging the gap from injury to rehabilitation.

Participants who are not formally trained in Dry Needling can still attend, though will not be permitted to practice dry needling during the workshop and may observe or receive dry needling only.

WORKSHOP #7: Dry Needling for TMJ Dysfunction

DURATION: 1 HOUR

Dry Needling is a powerful tool in the management and reduction of symptoms for TMJD.

This practical workshop will explore a range of needling approaches to target specific anatomical structures related to pain that is orofacial in nature. Participants will develop the confidence and skill to needle this region with a pain reduction focus, and also to support a more holistic approach in the management of TMJD.

Participants who are not formally trained in Dry Needling can still attend, though will not be permitted to practice dry needling during the workshop and may observe or receive dry needling only.

WORKSHOP 8: Integrated Manual Therapy: A Case Study Workshop

DURATION: 2 HOURS

This interactive workshop challenges participants to integrate the core themes and techniques covered across each of the manual therapy retreat workshops into case-based scenarios. The focus of each case study is to promote critical thinking and clinical reasoning to achieve the most optimal outcomes in clinical practice.

Participants will use case studies to develop a fully integrated manual therapy approach, considering assessment findings, patient goals, and manual therapy mechanisms. This case-based approach will promote discussion and critical thinking to justifying treatment choices, and when, how, and why to progress or regress treatment.

group activities



Manual Therapy Retreat 2022 Thailand

We are planning immersive social gatherings that dive deep into Japanese culture. Get ready for a live Sumo wrestling match, karaoke nights, and a sunset Japanese BBQ dinner overlooking Osaka Castle. We've also scheduled fan-favorite activities and games, like The ACE RACE, that will have you laughing until you cry and making memories to last a lifetime. Plus, the ACE team loves throwing in surprise activities (with prizes) to make your Manual Therapy Retreat experience truly unique.

2 workshop-free days in the schedule give you the opportunity to join a sightseeing tour of the historic Kyoto province or explore on your own. More details on the optional Kyoto tour and costs will be available in the coming weeks.



Manual Therapy Retreat 2025 Greek Islands

group activities

RETREAT OLYMPICS

Another fan favourite of any ACE Retreat are the Olympics, which which is notoriously hilarious and lots of fun, not to mention the many planned and impromptu activities that help to make your Retreat experience so very memorable. All activities are optional, and we aim to ensure there is something for everyone.



Manual Therapy Retreat 2022 Thailand

RETREAT FAREWELL DINNER

The perfect way to round out and celebrate the end of our Retreat. Our farewell dinner is all inclusive (food and drinks) in one of the most stunning locations in Osaka. Amazing food and incredible views are just the beginning. Our farewell dinner is generally followed by a night of celebration for those who are up for a party!



Manual Therapy Retreat 2023 Mexico

sumo show

AN UNFORGETTABLE EVENING OF SUMO ENTERTAINMENT

As a dynamic and interactive highlight of your ACE Manual Therapy Retreat 2026, we are thrilled to include an exclusive and unforgettable cultural experience: **a live Sumo Show on the evening of Sunday, 24th May 2026**. This is not a formal tournament, but a high-energy entertainment show designed to fully immerse you in the fascinating world of Japan's national sport.



EXPERIENCE THE POWER AND PASSION UP CLOSE

Prepare for a captivating evening where the ancient traditions of Sumo are brought to life right before your eyes. Your all-inclusive retreat package includes this private show featuring former professional sumo wrestlers. The experience is conducted in English and will guide you through the 1,500-year history of this revered sport.

The show begins by transporting you to the mythical origins of Sumo, using dynamic sound, lighting, and visuals to tell its ancient story. You will then learn about the intricate rules, ceremonial rituals, and basic techniques from the wrestlers themselves before they demonstrate their incredible power and skill in a series of thrilling exhibition matches.

ticket types & descriptions

Please note that you will be able to add on extra tickets for plus ones to social events when purchasing your Retreat ticket:

- Welcome drinks
- Sumo Show
- Farewell Dinner.

SINGLE OCCUPANCY ROOMS: 1 RETREAT ATTENDEE PER ROOM

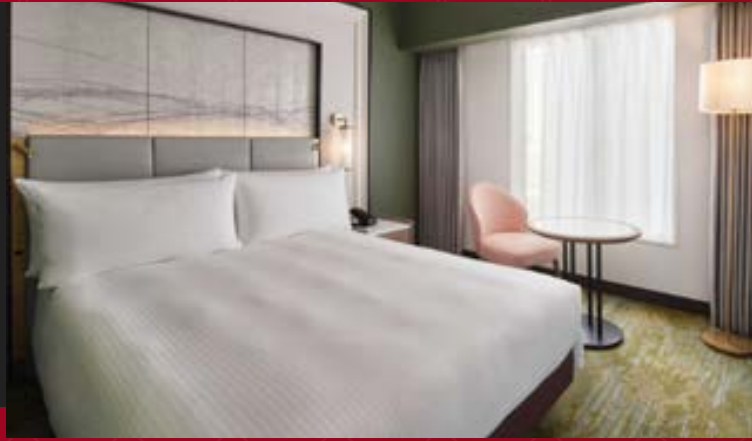
SO1R: COSY ROOM for 1

(1 x Retreat Attendee per Room)

\$5,175.00

Room Size: 17-19m²

1 x Queen Bed



Ticket price includes the following:

- Access to all retreat workshops for **1 RETREAT ATTENDEE ONLY**
- 7 x nights accommodation for **1 PERSON ONLY** in a Cosy Room at the Rihga Royal Hotel Osaka with breakfast included. *Check-in 23rd May 2025, check-out 30th May 2025.*
- Retreat Welcome / Networking Drinks for **1 PERSON ONLY** (Saturday 23rd May 2026).
- Ticket to Sumo Show (incl. Bento and 1 drink) for **1 PERSON ONLY** (Sunday 24th May 2026)
- Retreat Farewell Dinner (Japanese BBQ + drinks) for **1 PERSON ONLY** (Friday 29th May 2026)
- Manual Therapy Retreat 2026 Japan t-shirt for **1 PERSON ONLY**

SO1R: STANDARD ROOM for 1

(1 x Retreat Attendee per Room)

\$5,500.00

Room Size: 27-32m²

1 x King Bed



Ticket price includes the following:

- Access to all retreat workshops for **1 RETREAT ATTENDEE ONLY**
- 7 x nights accommodation for **1 PERSON ONLY** in a Standard Room at the Rihga Royal Hotel Osaka with breakfast included. *Check-in 23rd May 2025, check-out 30th May 2025.*
- Retreat Welcome / Networking Drinks for **1 PERSON ONLY** (Saturday 23rd May 2026).
- Ticket to Sumo Show (incl. Bento and 1 drink) for **1 PERSON ONLY** (Sunday 24th May 2026)
- Retreat Farewell Dinner (Japanese BBQ + drinks) for **1 PERSON ONLY** (Friday 29th May 2026)
- Manual Therapy Retreat 2026 Japan t-shirt for **1 PERSON ONLY**

DOUBLE OCCUPANCY ROOMS: 1 RETREAT ATTENDEE + 1 GUEST PER ROOM

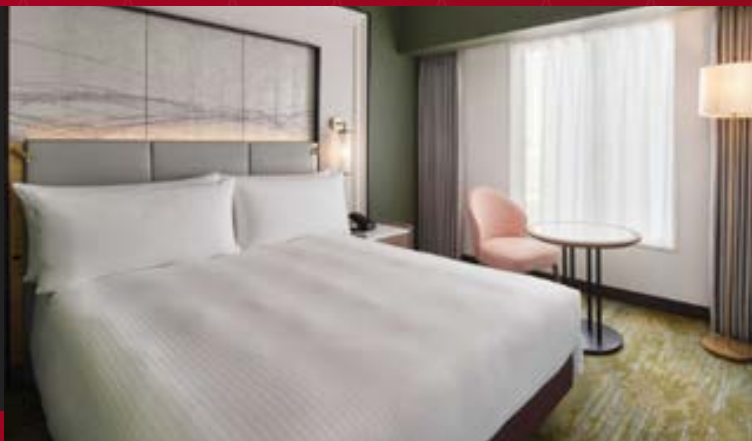
DO1R: COSY ROOM for 2

(1 x Retreat Attendee +
1 Guest per Room)

\$5,465.00

Room Size: 17-19m²

1 x Queen Bed OR 2 x Single Beds



Ticket price includes the following:

- Access to all retreat workshops for **1 RETREAT ATTENDEE ONLY**
- 7 x nights accommodation for **2 PEOPLE** in a Cosy Room at the Rihga Royal Hotel Osaka with breakfast included. *Check-in 23rd May 2025, check-out 30th May 2025.*
- Retreat Welcome / Networking Drinks for **1 PERSON ONLY** (Saturday 23rd May 2026).
- Ticket to Sumo Show (incl. Bento and 1 drink) for **1 PERSON ONLY** (Sunday 24th May 2026)
- Retreat Farewell Dinner (Japanese BBQ + drinks) for **1 PERSON ONLY** (Friday 29th May 2026)
- Manual Therapy Retreat 2026 Japan t-shirt for **1 PERSON ONLY**

DO1R: STANDARD ROOM for 2

(1 x Retreat Attendee +
1 Guest per Room)

\$5,800.00

Room Size: 27-32m²

1 x King Bed OR 2 x Single Beds



Ticket price includes the following:

- Access to all retreat workshops for **1 RETREAT ATTENDEE ONLY**
- 7 x nights accommodation for **2 PEOPLE** in a Standard Room at the Rihga Royal Hotel Osaka with breakfast included. *Check-in 23rd May 2025, check-out 30th May 2025.*
- Retreat Welcome / Networking Drinks for **1 PERSON ONLY** (Saturday 23rd May 2026).
- Ticket to Sumo Show (incl. Bento and 1 drink) for **1 PERSON ONLY** (Sunday 24th May 2026)
- Retreat Farewell Dinner (Japanese BBQ + drinks) for **1 PERSON ONLY** (Friday 29th May 2026)
- Manual Therapy Retreat 2026 Japan t-shirt for **1 PERSON ONLY**

TRIPLE OCCUPANCY ROOMS: 1 RETREAT ATTENDEE + 2 GUESTS PER ROOM

TO1R: DOUBLE STANDARD ROOM FOR 3

(1 x Retreat Attendee + 2 Guests per Room)

\$6,415.00

Room Size: 32m²

2 x Double Beds + 1 x Sofa Beds



Ticket price includes the following:

- Access to all retreat workshops for **1 RETREAT ATTENDEE ONLY**
- 7 x nights accommodation for **3 PEOPLE** in a Double Standard Room at the Rihga Royal Hotel Osaka with breakfast included. *Check-in 23rd May 2025, check-out 30th May 2025.*
- Retreat Welcome / Networking Drinks for **1 PERSON ONLY** (Saturday 23rd May 2026).
- Ticket to Sumo Show (incl. Bento and 1 drink) for **1 PERSON ONLY** (Sunday 24th May 2026)
- Retreat Farewell Dinner (Japanese BBQ + drinks) for **1 PERSON ONLY** (Friday 29th May 2026)
- Manual Therapy Retreat 2026 Japan t-shirt for **1 PERSON ONLY**

QUADRUPLE OCCUPANCY ROOMS: 1 RETREAT ATTENDEE + 3 GUESTS PER ROOM

QO1R: KING GRAND ROOM for 4

(1 x Retreat Attendee + 3 Guests per Room)

\$6,785.00

Room Size: 41-46m²

1 x King Bed, 1 x Soda Bed, 1 x Trundle



Ticket price includes the following:

- Access to all retreat workshops for **1 RETREAT ATTENDEE ONLY**
- 7 x nights accommodation for **4 PEOPLE** in a King Grand Room at the Rihga Royal Hotel Osaka with breakfast included. *Check-in 23rd May 2025, check-out 30th May 2025.*
- Retreat Welcome / Networking Drinks for **1 PERSON ONLY** (Saturday 23rd May 2026).
- Ticket to Sumo Show (incl. Bento and 1 drink) for **1 PERSON ONLY** (Sunday 24th May 2026)
- Retreat Farewell Dinner (Japanese BBQ + drinks) for **1 PERSON ONLY** (Friday 29th May 2026)
- Manual Therapy Retreat 2026 Japan t-shirt for **1 PERSON ONLY**

DOUBLE OCCUPANCY ROOMS: 2 RETREAT ATTENDEES PER ROOM

****EACH RETREAT ATTENDEE MUST PURCHASE THEIR OWN TICKET****

Please note: These ticket types are only available to 2 retreat attendees who have agreed to share a room together.

ACE cannot pair you up with another retreat attendee upon request.

DO2R: COSY ROOM for 2

(2 x Retreat Attendees per Room)

\$3,985.00

Room Size: 17-19m²

1 x Queen Bed OR 2 x Single Beds



Ticket price includes the following:

- Access to all retreat workshops for **1 RETREAT ATTENDEE ONLY**
- 7 x nights accommodation for **1 PERSON** in a Cosy Room (**2 Retreat Attendees sharing**) at the Rihga Royal Hotel Osaka with breakfast included. *Check-in 23rd May 2025, check-out 30th May 2025.*
- Retreat Welcome / Networking Drinks for **1 PERSON ONLY** (*Saturday 23rd May 2026*).
- Ticket to Sumo Show (incl. Bento and 1 drink) for **1 PERSON ONLY** (*Sunday 24th May 2026*)
- Retreat Farewell Dinner (Japanese BBQ + drinks) for **1 PERSON ONLY** (*Friday 29th May 2026*)
- Manual Therapy Retreat 2026 Japan t-shirt for **1 PERSON ONLY**

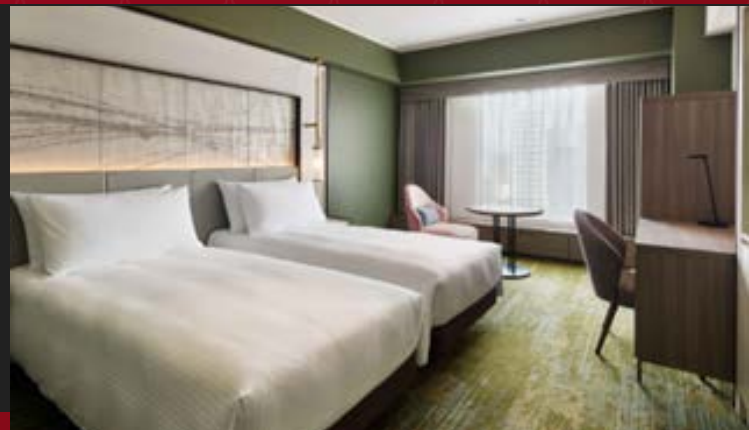
DO2R: STANDARD ROOM for 2

(2 x Retreat Attendees per Room)

\$4,150.00

Room Size: 27-32m²

1 x King Bed OR 2 x Single Beds



Ticket price includes the following:

- Access to all retreat workshops for **1 RETREAT ATTENDEE ONLY**
- 7 x nights accommodation for **1 PERSON** in a Standard Room (**2 Retreat Attendees sharing**) at the Rihga Royal Hotel Osaka with breakfast included. *Check-in 23rd May 2025, check-out 30th May 2025.*
- Retreat Welcome / Networking Drinks for **1 PERSON ONLY** (*Saturday 23rd May 2026*).
- Ticket to Sumo Show (incl. Bento and 1 drink) for **1 PERSON ONLY** (*Sunday 24th May 2026*)
- Retreat Farewell Dinner (Japanese BBQ + drinks) for **1 PERSON ONLY** (*Friday 29th May 2026*)
- Manual Therapy Retreat 2026 Japan t-shirt for **1 PERSON ONLY**

TRIPLE OCCUPANCY ROOMS: 3 RETREAT ATTENDEES PER ROOM

****EACH RETREAT ATTENDEE MUST PURCHASE THEIR OWN TICKET****

Please note: This ticket type is only available to 3 retreat attendees who have agreed to share a room together.

ACE cannot pair you up with another retreat attendee upon request.

TO3R: STANDARD DOUBLE ROOM for 3

(3 x Retreat Attendees per Room)

\$3,805.00

Room Size: 32m²

2 x Double Beds, 1 x Sofa Bed



Ticket price includes the following:

- Access to all retreat workshops for **1 RETREAT ATTENDEE ONLY**
- 7 x nights accommodation for **1 PERSON** in a Double Standard Room (**3 RETREAT ATTENDEES SHARING**) at the Rihga Royal Hotel Osaka with breakfast included.
Check-in 23rd May 2025, check-out 30th May 2025.
- Retreat Welcome / Networking Drinks for **1 PERSON ONLY** (*Saturday 23rd May 2026*).
- Ticket to Sumo Show (incl. Bento and 1 drink) for **1 PERSON ONLY** (*Sunday 24th May 2026*)
- Retreat Farewell Dinner (Japanese BBQ + drinks) for **1 PERSON ONLY** (*Friday 29th May 2026*)
- Manual Therapy Retreat 2026 Japan t-shirt for **1 PERSON ONLY**

QUADRUPLE OCCUPANCY ROOMS: 4 RETREAT ATTENDEES PER ROOM

****EACH RETREAT ATTENDEE MUST PURCHASE THEIR OWN TICKET****

Please note: This ticket type is only available to 4 retreat attendees who have agreed to share a room together.

ACE cannot pair you up with another retreat attendee upon request.

QO4R: KING GRAND ROOM for 4 *(4 x Retreat Attendees per Room)* **\$3,570.00**

Room Size: 41-46m²

1 x King Bed, 1 x Sofa Bed, 1x Trundle



Ticket price includes the following:

- Access to all retreat workshops for **1 RETREAT ATTENDEE ONLY**
- 7 x nights accommodation for **1 PERSON** in a Double Standard Room (**4 RETREAT ATTENDEES SHARING**) at the Rihga Royal Hotel Osaka with breakfast included.
Check-in 23rd May 2025, check-out 30th May 2025.
- Retreat Welcome / Networking Drinks for **1 PERSON ONLY** (Saturday 23rd May 2026).
- Ticket to Sumo Show (incl. Bento and 1 drink) for **1 PERSON ONLY** (Sunday 24th May 2026)
- Retreat Farewell Dinner (Japanese BBQ + drinks) for **1 PERSON ONLY** (Friday 29th May 2026)
- Manual Therapy Retreat 2026 Japan t-shirt for **1 PERSON ONLY**

ACE 2026 Retreat Team

RETREAT CO-ORDINATOR



SHAUN BREWSTER

Executive Director

Musculoskeletal Therapist,
Exercise Physiologist



ERIN BAKER

Director of Operations

Musculoskeletal Therapist,
Pilates Instructor

PRESENTERS



SHAUN BREWSTER

Executive Director

Musculoskeletal Therapist,
Exercise Physiologist



DALTON YATES

Assistant Educator &
Student Support

Remedial Massage
Therapist



**AMANDA
KILMINSTER**

Assistant Educator

Remedial Massage
Therapist



**CAREY
GIDDENS**

Assistant Educator

Sport & Remedial
Massage Therapist

EVENT SUPPORT



NICK KILMINSTER

Activities Assistant

**ALL ENQUIRIES:
ADMIN@ADVANCEDCLINICALED.COM**

TRAVEL AGENT

Our personal Travel Manager, Jess, is ready to turn your travel dreams into reality. With 14 years of industry experience and a passion for exploration, Jess specialises in crafting personalised experiences tailored to your preferences.



JESS CHAMBERS

Personal Travel Manager

0401 102 335

jess.chambers@travelmanagers.com.au

<https://travelmanagers.com.au/ptm/JessChambers/>



TravelManagers
As individual as you are

travelmanagers.com.au

plan your trip

TRAVEL INSURANCE

We strongly encourage all attendees to consider taking out comprehensive travel insurance at the time of booking. Travel insurance can help protect you in the even of unexpected changes such as illness or injury, travel disruption, or the need to cancel or shorten your trip.

Please note that travel insurance is a personal responsibility and is **not included in your retreat ticket**. Advanced Clinical Education is not able to organise travel insurance on your behalf or recommend a specific provider, so we encourage you to choose a policy that suits your individual needs and travel plans. If you would like some advice on this please contact our recommended travel Jess Chambers (details above).

We recommend reviewing your travel insurance policy carefully to ensure it covers your circumstances, including cancellation and medical expenses.



plan your trip

TRAVEL PLANNING CHECKLIST

To help you plan with confidence, please note that attendees are responsible for arranging and covering the cost of:

- Flights and any additional travel before / after the retreat
- Travel insurance (strongly recommended)
- Passport / Visa requirements (if applicable)
- Transfers to / from airports
- Personal spending (meals outside inclusions, snacks, souvenirs, etc.)

ARRIVALS & TRAVEL TIMING

We recommend planning your travel so you arrive with enough buffer to settle in before the retreat begins. The retreat officially opens at 5:00pm on Saturday 23rd May 2026 with welcome drinks. We recommend arriving earlier to allow time to check in, settle in, and manage any unexpected travel delays. International travel can be unpredictable, so allowing a little extra buffer can help make your experience far more relaxed and enjoyable.

NEED HELP?

If you have questions about the retreat program, inclusions, or logistics, you're welcome to contact us at admin@advancedclinicaled.com. While we can't organise travel, additional stays or insurance on your behalf, we're happy to clarify anything related to your retreat booking.



cancellation & payment plan policies

Before you book, please take a moment to review the following information. It outlines our cancellation policy and timeframes, refunds and payment plan terms - so you can book with clarity and confidence.

cancellation policy

We understand that circumstances can change. This policy is designed to be fair to everyone, and reflects the non-refundable event costs (such as venues, catering and accommodation) that are committed to in advance.

All cancellation requests must be submitted in writing via email to admin@advancedclinicaled.com.

The effective date of the cancellation will be the date the written notice is received by our team.

The final day to cancel and receive any partial refund is **March 4th, 2026**, which is **80 days prior to the event start date of May 23rd, 2026**.

CANCELLATION TIERS

- **Cancellation on or before November 22nd, 2025 (Tier 1):**
 - You'll receive a full refund of the ticket price, less a \$250.00 administration fee.
- **Cancellation between November 23rd, 2025, and December 31st, 2025 (Tier 2):**
 - You'll receive a 90% refund of your ticket price. A 10% cancellation fee applies (or a minimum of \$250.00, whichever is greater).
- **Cancellation between January 1st, 2026, and January 31st, 2026 (Tier 3):**
 - You'll receive a 75% refund of your ticket price. A 25% cancellation fee applies.
- **Cancellation between February 1st, 2026, and February 18th, 2026 (Tier 4):**
 - You'll receive a 50% refund of your ticket price. A 50% cancellation fee applies.
- **Cancellation between February 19th, 2026, and March 4th, 2026 (Tier 5):**
 - You'll receive a 25% refund of your ticket price. A 75% cancellation fee applies.
- **Cancellation on or after March 5th, 2026 (Tier 6):**
 - No refund available from this date. 100% cancellation fee applies.

PLEASE NOTE

- **Humanitix Booking Fees:** All registrations are subject to a booking fee charged by our ticketing platform; Humanitix. **This fee is non-refundable in all circumstances.**
- **Payment Plan Administration Fee:** Tickets purchased using a payment plan prior to November 1st 2025 are subject to a **non-refundable Payment Plan Administration Fee of \$350.00**. This fee is retained in all cancellation scenarios.
- **Refund Calculation:** Any refund is calculated from the total amount paid, less any non-refundable fees (Humanitix and/or Payment Plan fees), and less the applicable cancellation fee outlined in this policy.
- This policy applies to the entire retreat package (including workshops, social activities listed and accommodation). It does not cover external costs such as flights, visa fees, or personal travel insurance.
- We strongly advise all attendees to purchase comprehensive travel insurance.
- In the unlikely event that the ACE Manual Therapy Retreat 2026: Japan is cancelled by the organisers, all registered attendees will receive a full 100% refund of their ticket price and any associated Humanitix or Payment Plan fees.

cancellation policy

SUB-POLICIES FOR SHARED ROOM BOOKINGS (MULTI-ATTENDEE TICKETS)

The following clauses apply specifically to ticket types where multiple retreat attendees have pre-arranged to share a single room. While each attendee purchases their own ticket individually, these tickets link them to a shared room booking.

These ticket types include:

- **DO2R:** Cosy or Standard Room for 2 Retreat Attendees
- **TO3R:** Standard Double Room for 3 Retreat Attendees
- **QO4R:** King Grand Room for 4 Retreat Attendees

Please note: *This ticket type is only available to 2, 3, or 4 retreat attendees who have agreed to share a room together. ACE cannot pair you up with another retreat attendee upon request.*

1. Principle of Shared Responsibility

Each ticket in a shared room booking includes a percentage of the total accommodation cost for that room (e.g., 50% per person in a 2-person room, 33.33% per person in a 3-person room, etc.).

By purchasing one of these ticket types, each retreat attendee individually acknowledges and agrees to the principle of joint financial responsibility for the full accommodation cost of the room alongside their chosen roommate(s). Should one or more members of the group cancel, the remaining attendees are liable for covering the financial shortfall to maintain the room booking, as detailed below.

2. Resolution Following a Partial Cancellation

If one or more attendees from a shared room booking cancel their individual ticket, the standard cancellation penalties will apply to that ticket. The remaining attendees in the room must then choose one of the following two options to resolve the booking:

Option A: Find a Replacement Attendee

- The remaining group members are responsible for finding a replacement for the cancelling attendee(s).
- The replacement must be confirmed in writing to ACE (admin@advancedclinicaled.com) no later than **March 4th, 2026** (80 days prior to the event).
- Any financial exchange for the ticket must be handled privately between the original attendee, the replacement, and the group. ACE will not facilitate financial transfers between individuals.
- A **\$75.00 administrative fee** will be charged by ACE to process the name change and update the booking details.

Option B: Pay the Price Difference to Upgrade Room Occupancy

- If the group cannot find a replacement, the remaining attendees are required to pay the difference to convert their tickets to the new, lower-occupancy room rate. This action fulfills their shared responsibility for the room's total cost.
- **This ensures the total revenue for the room remains consistent with the new number of occupants.**
- **Example:** If one person in a 4-person room (QO4R @ \$3,570/person) cancels, the remaining three attendees must each pay the price difference to upgrade to the 3-person room rate (TO3R @ \$3,805/person). The total difference must be paid in full to secure the room for the remaining attendees.
- **If the remaining attendees do not agree to cover this cost difference, the entire room booking will be considered cancelled.** In this case, the standard cancellation policy will apply individually to each of the remaining attendees' tickets.

A note on liability: The requirement for remaining attendees to cover the price difference (Option B) may be waived only in the specific circumstance where the cancellation fee retained by Advanced Clinical Education from the cancelling attendee(s) is equal to or greater than the financial shortfall for the room. This is an unlikely scenario, and the default resolution is always Option A or B.

3. Full Group Cancellation

If all attendees in a shared room booking decide to cancel, the standard cancellation policy and its tiered penalties will apply individually to each ticket that is part of the group booking. All non-refundable fees (Humanitix, Payment Plan) will be retained for each cancelling attendee.

cancellation policy

Cancellation Penalty Amounts (AUD) - Reference Table

The table below shows the cancellation fee (in AUD) that applies for each cancellation tier. These amounts are separate from (and in addition to) any non-refundable fees, including the Humanitix booking fee and the \$350.00 Payment Plan Administration Fee (where applicable).

Ticket type	Price	Tier 1 (Admin fee)	Tier 2 (10%)	Tier 3 (25%)	Tier 4 (50%)	Tier 5 (75%)
SO1R: Cosy Room for 1 <i>(1 Retreat Attendee per room)</i>	\$5,175.00	\$250.00	\$517.50	\$1,293.75	\$2,587.50	\$3,881.25
SO1R: Standard Room for 1 <i>(1 Retreat Attendee per room)</i>	\$5,500.00	\$250.00	\$550.00	\$1,375.00	\$2,750.00	\$4,125.00
DO1R: Cosy Room for 2 <i>(1 Retreat Attendee + 1 Guest per room)</i>	\$5,465.00	\$250.00	\$546.50	\$1,366.25	\$2,732.50	\$4,098.75
DO1R: Standard Room <i>(1 Retreat Attendee + 1 Guest per room)</i>	\$5,800.00	\$250.00	\$580.00	\$1,450.00	\$2,900.00	\$4,350.00
TO1R: Standard Double Room for 3 <i>(1 Retreat Attendee + 2 Guests per room)</i>	\$6,415.00	\$250.00	\$641.50	\$1,603.75	\$3,207.50	\$4,811.25
OO1R: King Grand Room for 4 <i>(1 Retreat Attendee + 3 Guests per room)</i>	\$6,785.00	\$250.00	\$678.50	\$1,696.25	\$3,392.50	\$5,088.75
DO2R: Cosy Room for 2 <i>(2 Retreat Attendees per room)</i>	\$3,985.00	\$250.00	\$398.50	\$996.25	\$1,992.50	\$2,988.75
DO2R: Standard Room for 2 <i>(2 Retreat Attendees per room)</i>	\$4,150.00	\$250.00	\$415.00	\$1,037.50	\$2,075.00	\$3,112.50
TO3R: Standard Double Room for 3 <i>(3 Retreat Attendees per room)</i>	\$3,805.00	\$250.00	\$380.50	\$951.25	\$1,902.50	\$2,853.75
OO4R: King Grand Room for 4 <i>(4 Retreat Attendees per room)</i>	\$3,570.00	\$250.00	\$357.00	\$892.50	\$1,785.00	\$2,677.50



payment plan policy

Effective: November 1st 2025

At Advanced Clinical Education, we understand that this retreat is a significant financial commitment. To help make this more manageable, we offer a payment plan option. This Payment Plan Policy outlines the payment schedule and key terms and conditions.

This policy should be read in conjunction with the main **[ACE Manual Therapy Retreat Japan 2026 - Cancellation Policy.](#)**

How to set up a Payment Plan

Our ticketing platform (Humanitix) provides an automated, secure and simple payment plan for our Manual Therapy Retreat. When registering for the Retreat you'll come to the payment section where you can choose to "Pay Now" or "Pay over time". By choosing "Pay over time", you will select the payment plan option.

Payment schedule

Selecting the payment plan option will require an up-front payment of 20% (plus standard transaction fees) of the total ticket price, leaving the remaining amount to be deducted from your nominated account weekly or monthly (your choice), **up until 23rd Feb 2026**, when the final instalment payment will be deducted.

A minimum of 2 instalment payments are required for a payment plan to be used, meaning the first payment must be at least 2 weeks or 2 months before the 23rd of Feb 2026, depending on your choice of a weekly or monthly payment plan option.

The ticketing platform fees are added to the initial deposit payment in full.

No additional interest or other costs are required for payment plans.

Optional Add-Ons: During registration, you have the option to purchase add-ons (e.g., upgrading to a Premium Bento Box at the Sumo Show or adding a guest to Retreat Social Events). The total cost of any selected add-ons will be incorporated into the ticket price before the 20% deposit and subsequent instalment amounts are calculated.

Once selected and initiated, you will not be able to manually cancel your payment plan. If you are unable to attend the Retreat, or need to cancel your payment plan, please notify admin@advancedclinicaled.com noting the cancellation policy [HERE](#).

If for any reason your instalments are not paid out in full by the 23rd February 2026 (two months prior the Retreat date), your ticket will be cancelled and prior payments forfeited.

payment plan policy

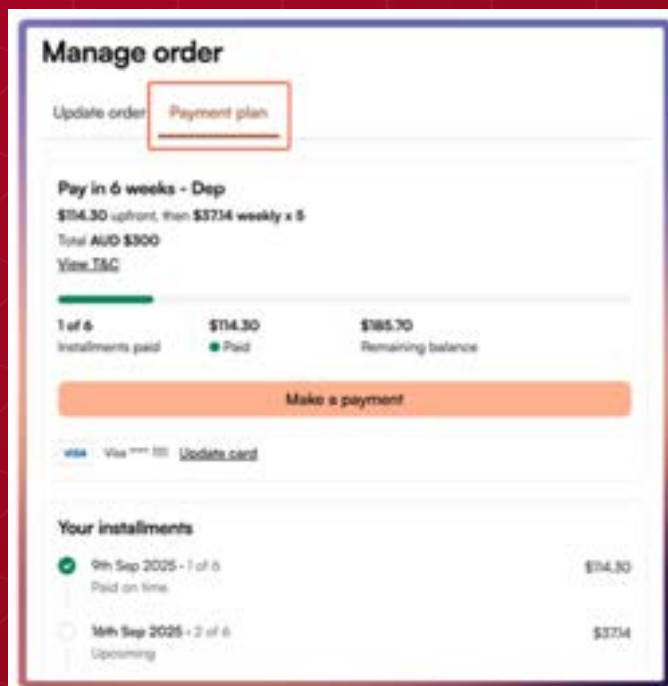
Managing a Payment Plan

You will be automatically charged each payment on the same card used for your purchase on the next scheduled payment date. You will receive a confirmation email after each successful or unsuccessful payment.

You can click the **'manage order'** button on the confirmation email you receive when you first register for the Retreat to:

- **View** all remaining payments and the remaining balance
- **Make a payment** manually to pay off the remaining balance or the next upcoming payment
- **Make a payment** for any overdue amount
- **Update the card** used for all remaining payments

Here is an example of how the Manage Order function will look (shown on the right).



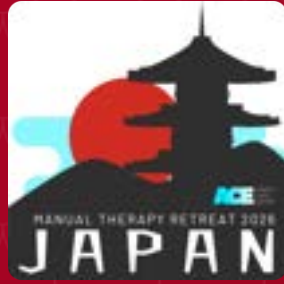
Missed Payments

If your card cannot be charged for any reason, such as a blocked / cancelled card or limited funds, you will be notified by Humanitix via email.

Humanitix will attempt to charge the overdue amount the next time a payment is due.

You can make a manual payment for any overdue amounts using the **'manage order' button** on the order confirmation email.

The team at Advanced Clinical Education understand that life can, and will, throw a curveball sometimes; should your financial circumstances change over the course of your payment plan please notify us ASAP (by emailing admin@advancedclinicaled.com), and we will endeavour to accommodate you, where it is possible for us to do so.



KANPAI!
See you in Osaka!

ALL ENQUIRIES:
ADMIN@ADVANCEDCLINICALED.COM

