



ACE ADVANCED
CLINICAL
EDUCATION PRESENTS

MANUAL THERAPY RETREAT
JAPAN
23RD - 30TH MAY 2026

GET READY FOR AN UNFORGETTABLE EXPERIENCE...

The ACE Manual Therapy Retreat Heads to Japan in 2026!

Join us for our 8th ACE Manual Therapy Retreat as we take you on an incredible journey to Osaka!

In Japanese culture, the number 8 has been sacred since ancient times. Japanese people consider it a lucky number because the Kanji symbol “八” spreads wide towards the bottom, symbolizing a prosperous future. We've chosen this auspicious 8th retreat to create a truly special experience for you in one of the world's most captivating destinations.

The ACE Manual Therapy Retreat in Japan is an opportunity you do not want to miss. Advance your professional development and enjoy a tax-deductible holiday in a country where ancient tradition and futuristic technology collide.

Prepare for an experience you will not forget!

location

Our 2026 Manual Therapy Retreat will be located in picturesque city of Osaka.

Our ACE Retreats have earned a reputation for their engaging, clinically relevant workshops and the unique opportunity they provide for networking with like-minded health practitioners. You will explore a new culture, eat amazing food, seek adventure, and have a lot of fun in the process.

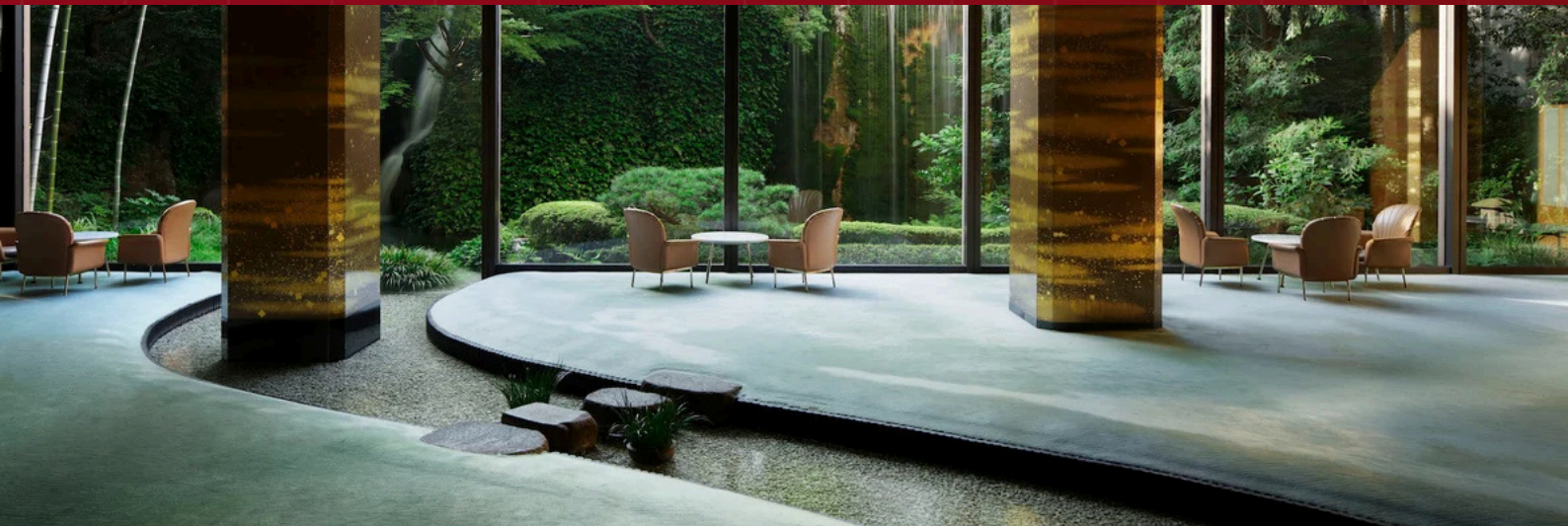


Japan will captivate you with its serene temples, neon-lit cityscapes, historic castles, and iconic cherry blossoms. It's a land of contrasts that offers something for every traveller.

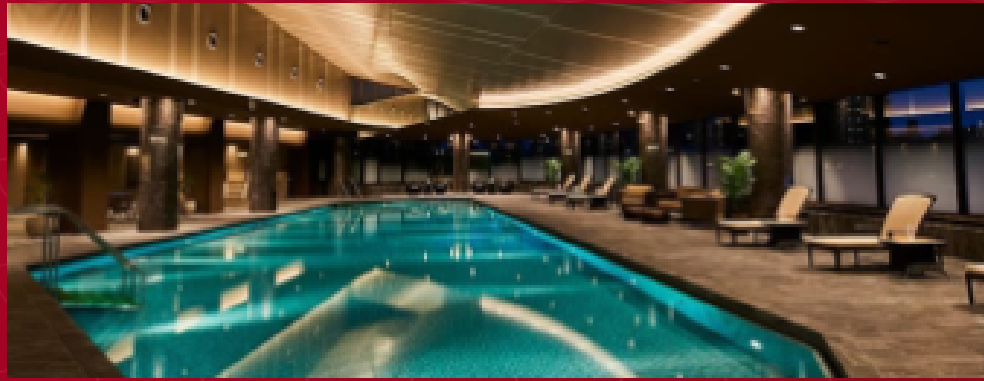
The RIHGA Royal Hotel

For 7 luxurious nights of comfort and elegance, all retreat attendees will stay at the magnificent RIHGA Royal Hotel.

Situated on the banks of the Ajikawa River, this guesthouse-style hotel is designed to welcome international guests. Equipped with 1000 rooms, 20 Restaurants & Bars, on-site shopping arcade and full-service hotel spa, you will have everything you need during your stay






The Rihga Royal Hotel



Facilities include a 25-meter laned pool, a relaxation pool, jacuzzi, dry sauna, steam room, cold plunge, extensive gymnasium and a golf simulation studio.

The Rihga Royal Hotel will be sure to leave a lasting impression

schedule

	 Saturday 23 rd May	Sunday 24 th May	Monday 25 th May	Tuesday 26 th May	Wednesday 27 th May	Thursday 28 th May	Friday 29 th May	Saturday 30 th May
7:00 am	 Attendees arrive at the RIHGA Royal Hotel	Retreat Orientation & ACE RACE 9am - 12pm	Workshop #1 9.30am - 10.30am	Workshop #4 9.30am - 11.30am	Workshop #6 9.30am - 10.30am	Free Day or Kyoto Tour		
8:00 am			Workshop #2 10.30am - 12.30am	BREAK	Workshop #7 10.30am - 11.30am			
9:00 am			BREAK	Workshop #5 12.00pm - 2.00pm	BREAK			
10:00 am			Workshop #3 1.30pm - 3.30pm	BREAK	Workshop #8 12.30pm - 2.30pm			
11:00 am				Q & A Panel 2.30pm - 4.30pm	ACE Olympics 3.00pm - 4.30pm			
12:00 pm								
1:00 pm								
2:00 pm								
3:00 pm	Retreat Opening: Welcome drinks 5pm - 7pm	Sumo Show 5pm - 7pm				 CHECK OUT DAY		
4:00 pm								
5:00 pm								
6:00 pm								
7:00 pm							Farewell Dinner 6.30pm - 8.30pm	
8:00 pm								

ELEVATE YOUR SKILLS: Integration in Manual Therapy Workshops

The Manual Therapy Retreat Workshops provide the core educational experience. If you have attended our practical workshops before, you can expect completely new and different content.

In 2026, our workshops will revolve around the theme of "Integration in Manual Therapy." Each workshop focuses on different clinical presentations.

You will learn to utilise a range of treatment options to develop robust and effective interventions. You will develop a deeper understanding of specific conditions, their clinical manifestations, and how to choose treatment options based on their unique mechanisms.

ACE's most experienced educators will lead these workshops, bringing their specialised skills and years of clinical experience to the classroom.

Our workshops will be held at the Osaka International Convention Centre next door to the RIHGA. You can choose to attend all of them or leave some out - completely up to you to decide!*

*Professional development hours on your certificate will reflect the workshops you have attended.

workshop descriptions

WORKSHOP #1: Understanding mechanisms and integration of manual therapies

DURATION: 1 HOUR

This session introduces the key underpinning principles of modern manual therapy. Participants will explore the theoretical frameworks and practical applications of a range of techniques, including joint mobilisation, muscle energy techniques, myofascial techniques, and dry needling.

This workshop will promote discussion about manual therapy mechanisms and include practical demonstrations to lay framework for integrated approaches to treating musculoskeletal pain presentations across various regions of the body.

WORKSHOP #2: Manual Therapy for Thorax pain and breathing related dysfunction

DURATION: 2 HOURS

The thoracic cage and its associated soft tissues are often a source of pain or limitation in respiratory function. Ensuring optimal capacity in this region will benefit everyone from elite athletes, through to those with more sedentary lives.

This practical workshop will provide an understanding of thoracic anatomy and mechanics of breathing, and provide an in-depth exploration of a range of manual therapy interventions to improve function, reduce pain and enhance performance.

WORKSHOP #3: Manual Therapy for acute cervical dysfunction

DURATION: 2 HOURS

Neck pain is among the most common presentations we see clinically. Pain and disability related to the cervical region can be devastating to the quality of one's life.

This practical workshop will target Torticollis with a clinically reasoned approach to the use of manual therapy in reducing pain, increasing range of motion, and improving healthy functioning of this region. You can expect to learn new and interesting ways to approach the management of this condition, with a patient centred approach to achieve .

WORKSHOP #4: Manual therapy for hip related groin pain in field sport athletes

DURATION: 2 HOURS

This practical workshop focuses on the targeted application of manual therapy techniques to meet the demands of field sport athletes.

Participants will learn how to integrate joint mobilisation, muscle energy technique, and myofascial techniques into sport-specific treatment plans to enhance mobility, reduce pain, and return to normal function. The focus of this workshop will be to provide a progressive approach to manual therapy targeted towards athlete specific goals.

WORKSHOP #5: Manual Therapy for TMJ Dysfunction

DURATION: 2 HOURS

This practical workshop will focus on the assessment and treatment of temporomandibular joint related pain and dysfunction, using key manual therapy interventions to target specific presentations. TMJ pain is often multifactorial and requires a thorough assessment of lifestyle and mechanical factors. Participants will learn to use observation, palpation and movement-based assessment to better understand the joint and myofascial related sources of dysfunction in this region. Treatment approaches will be integrated to produce immediate and notable changes in pain and range of motion.

workshop descriptions

Clinical Reasoning in Practice: An Interactive Q&A Panel

DURATION: 2 HOURS

Join us for a 2-hour interactive panel where we bridge the gap between theory and practice. Following a series of intensive workshops, this Q&A session provides a platform to explore your clinical reasoning and problem-solving skills. Bring your challenging case studies and perplexing clinical scenarios to our panel of experts.

This session is designed to be a collaborative exploration of patient-centered care, where we'll discuss the nuances of assessment, treatment selection, and progression.

You'll have the chance to learn not only from our presenters but also from the collective experience of your peers in a supportive and engaging environment.

WORKSHOP #6: Dry Needling for Adductor Related Groin Pain in Athletes

DURATION: 1 HOUR

This practical workshop provides an evidence-informed approach to the assessment, treatment, and rehabilitation of groin pain using dry needling as a key intervention. Participants will learn to integrate practical approaches to physical assessment, dry needling treatment and exercise, into a treatment session. This time efficient approach explores mechanisms beyond trigger point dry needling that can aid in bridging the gap from injury to rehabilitation.

Participants who are not formally trained in Dry Needling can still attend, though will not be permitted to practice dry needling during the workshop and may observe or receive dry needling only.

WORKSHOP #7: Dry Needling for TMJ Dysfunction

DURATION: 1 HOUR

Dry Needling is a powerful tool in the management and reduction of symptoms for TMJD.

This practical workshop will explore a range of needling approaches to target specific anatomical structures related to pain that is orofacial in nature. Participants will develop the confidence and skill to needle this region with a pain reduction focus, and also to support a more holistic approach in the management of TMJD.

Participants who are not formally trained in Dry Needling can still attend, though will not be permitted to practice dry needling during the workshop and may observe or receive dry needling only.

WORKSHOP 8: Integrated Manual Therapy: A Case Study Workshop

DURATION: 2 HOURS

This interactive workshop challenges participants to integrate the core themes and techniques covered across each of the manual therapy retreat workshops into case-based scenarios. The focus of each case study is to promote critical thinking and clinical reasoning to achieve the most optimal outcomes in clinical practice.

Participants will use case studies to develop a fully integrated manual therapy approach, considering assessment findings, patient goals, and manual therapy mechanisms. This case-based approach will promote discussion and critical thinking to justifying treatment choices, and when, how, and why to progress or regress treatment.

group activities



Manual Therapy Retreat 2022 Thailand

We are planning immersive social gatherings that dive deep into Japanese culture. Get ready for a live Sumo wrestling match, karaoke nights, and a sunset Japanese BBQ dinner overlooking Osaka Castle. We've also scheduled fan-favorite activities and games, like The ACE RACE, that will have you laughing until you cry and making memories to last a lifetime. Plus, the ACE team loves throwing in surprise activities (with prizes) to make your Manual Therapy Retreat experience truly unique.

2 workshop-free days in the schedule give you the opportunity to join a sightseeing tour of the historic Kyoto province or explore on your own. More details on the optional Kyoto tour and costs will be available in the coming weeks.



Manual Therapy Retreat 2025 Greek Islands

group activities

RETREAT OLYMPICS

Another fan favourite of any ACE Retreat are the Olympics, which which is notoriously hilarious and lots of fun, not to mention the many planned and impromptu activities that help to make your Retreat experience so very memorable. All activities are optional, and we aim to ensure there is something for everyone.



Manual Therapy Retreat 2022 Thailand

RETREAT FAREWELL DINNER

The perfect way to round out and celebrate the end of our Retreat. Our farewell dinner is all inclusive (food and drinks) in one of the most stunning locations in Osaka. Amazing food and incredible views are just the beginning. Our farewell dinner is generally followed by a night of celebration for those who are up for a party!



Manual Therapy Retreat 2023 Mexico

sumo show

AN UNFORGETTABLE EVENING OF SUMO ENTERTAINMENT

As a dynamic and interactive highlight of your ACE Manual Therapy Retreat 2026, we are thrilled to include an exclusive and unforgettable cultural experience: **a live Sumo Show on the evening of Sunday, 24th May 2026**. This is not a formal tournament, but a high-energy entertainment show designed to fully immerse you in the fascinating world of Japan's national sport.



EXPERIENCE THE POWER AND PASSION UP CLOSE

Prepare for a captivating evening where the ancient traditions of Sumo are brought to life right before your eyes. Your all-inclusive retreat package includes this private show featuring former professional sumo wrestlers. The experience is conducted in English and will guide you through the 1,500-year history of this revered sport.

The show begins by transporting you to the mythical origins of Sumo, using dynamic sound, lighting, and visuals to tell its ancient story. You will then learn about the intricate rules, ceremonial rituals, and basic techniques from the wrestlers themselves before they demonstrate their incredible power and skill in a series of thrilling exhibition matches.

sumo show

This fun-filled and engaging show offers more than just a spectator experience. You'll enjoy an included "Hirakuza Bento" meal box and a drink as you watch the action unfold. To accommodate your dietary needs, you can select a Vegan or Halal Bento Box. For those looking to elevate their dining experience, an upgrade to a Premium Bento Box is also available. Please note that these dietary modifications and upgrades come at an additional fee. This can be easily paid for as an "add-on" at the checkout while purchasing your Retreat ticket. For full details on the contents and allergen information for each meal, please see the PDF links at the bottom of this page.



Hirakuza Bento Box



Premium Bento Box



Vegan Bento Box



Halal Bento Box

Plus, for a truly memorable moment, you will have the chance to take a commemorative photo with the wrestlers and perhaps even the rare opportunity to step into the ring and challenge one of these gentle giants yourself!

This interactive evening is a unique and entertaining window into the heart of Japanese culture, curated especially for our retreat attendees.

[Hirakuza Bento Box contents & allergen information](#)

[Premium Bento Box contents & allergen information](#)

[Vegan Bento Box contents & allergen information](#)

[Halal Bento Box contents & allergen information](#)

ticket types & descriptions

Please note that you will be able to add on extra tickets for plus ones to social events when purchasing your Retreat ticket:

- Welcome drinks
- Sumo Show
- Farewell Dinner.

SINGLE OCCUPANCY ROOMS: 1 RETREAT ATTENDEE PER ROOM

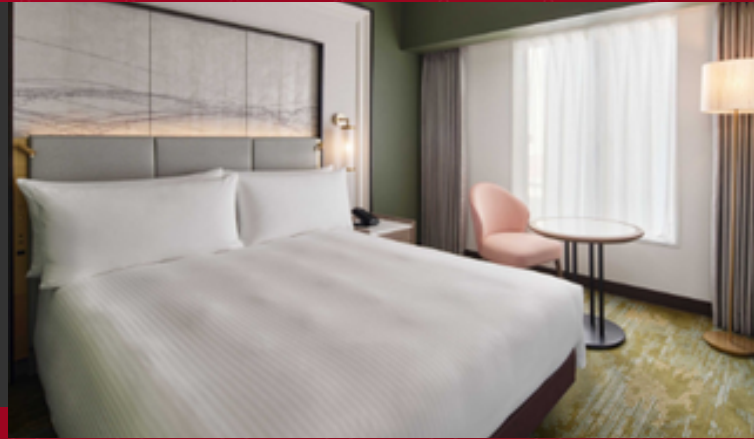
SO1R: COSY ROOM for 1

(1 x Retreat Attendee per Room)

\$5,175.00

Room Size: 17-19m²

1 x Queen Bed



Ticket price includes the following:

- Access to all retreat workshops for **1 RETREAT ATTENDEE ONLY**
- 7 x nights accommodation for **1 PERSON ONLY** in a Cosy Room at the Rihga Royal Hotel Osaka with breakfast included. *Check-in 23rd May 2025, check-out 30th May 2025.*
- Retreat Welcome / Networking Drinks for **1 PERSON ONLY** (Saturday 23rd May 2026).
- Ticket to Sumo Show (incl. Bento and 1 drink) for **1 PERSON ONLY** (Sunday 24th May 2026)
- Retreat Farewell Dinner (Japanese BBQ + drinks) for **1 PERSON ONLY** (Friday 30th May 2026)
- Manual Therapy Retreat 2026 Japan t-shirt for **1 PERSON ONLY**

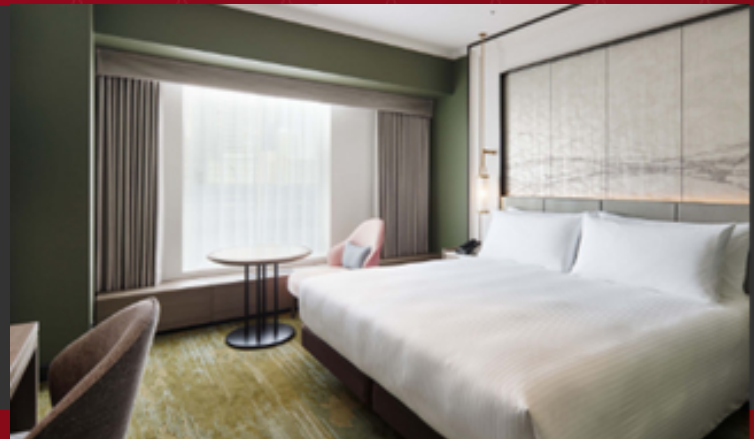
SO1R: STANDARD ROOM for 1

(1 x Retreat Attendee per Room)

\$5,500.00

Room Size: 27-32m²

1 x King Bed



Ticket price includes the following:

- Access to all retreat workshops for **1 RETREAT ATTENDEE ONLY**
- 7 x nights accommodation for **1 PERSON ONLY** in a Standard Room at the Rihga Royal Hotel Osaka with breakfast included. *Check-in 23rd May 2025, check-out 30th May 2025.*
- Retreat Welcome / Networking Drinks for **1 PERSON ONLY** (Saturday 23rd May 2026).
- Ticket to Sumo Show (incl. Bento and 1 drink) for **1 PERSON ONLY** (Sunday 24th May 2026)
- Retreat Farewell Dinner (Japanese BBQ + drinks) for **1 PERSON ONLY** (Friday 30th May 2026)
- Manual Therapy Retreat 2026 Japan t-shirt for **1 PERSON ONLY**

DOUBLE OCCUPANCY ROOMS: 1 RETREAT ATTENDEE + 1 GUEST PER ROOM

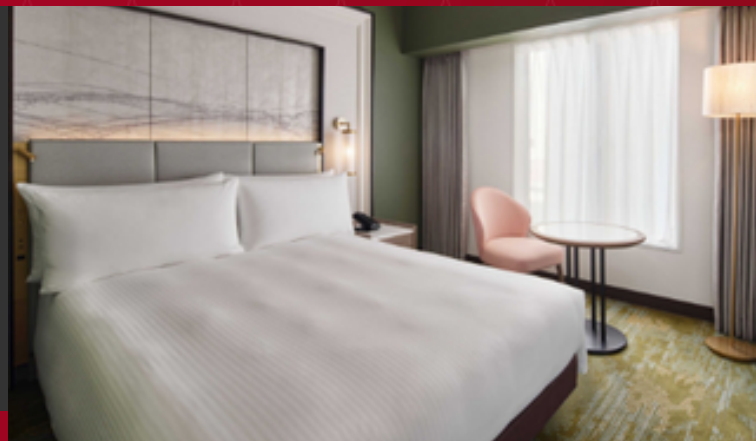
DO1R: COSY ROOM for 2

(1 x Retreat Attendee +
1 Guest per Room)

\$5,465.00

Room Size: 17-19m²

1 x Queen Bed OR 2 x Single Beds



Ticket price includes the following:

- Access to all retreat workshops for **1 RETREAT ATTENDEE ONLY**
- 7 x nights accommodation for **2 PEOPLE** in a Cosy Room at the Rihga Royal Hotel Osaka with breakfast included. *Check-in 23rd May 2025, check-out 30th May 2025.*
- Retreat Welcome / Networking Drinks for **1 PERSON ONLY** (Saturday 23rd May 2026).
- Ticket to Sumo Show (incl. Bento and 1 drink) for **1 PERSON ONLY** (Sunday 24th May 2026)
- Retreat Farewell Dinner (Japanese BBQ + drinks) for **1 PERSON ONLY** (Friday 30th May 2026)
- Manual Therapy Retreat 2026 Japan t-shirt for **1 PERSON ONLY**

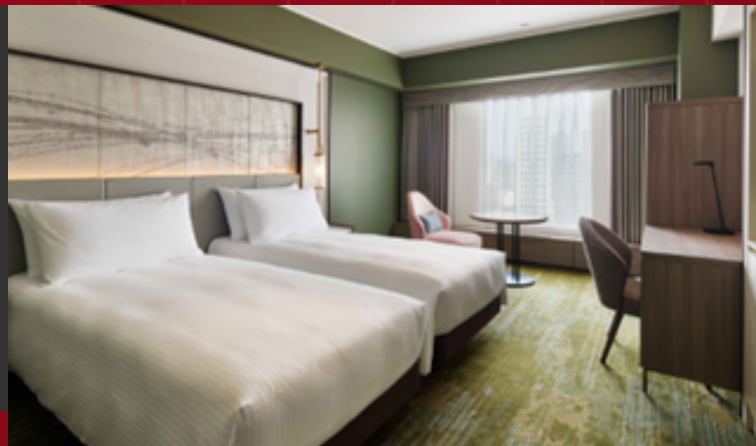
DO1R: STANDARD ROOM for 2

(1 x Retreat Attendee +
1 Guest per Room)

\$5,800.00

Room Size: 27-32m²

1 x King Bed OR 2 x Single Beds



Ticket price includes the following:

- Access to all retreat workshops for **1 RETREAT ATTENDEE ONLY**
- 7 x nights accommodation for **2 PEOPLE** in a Standard Room at the Rihga Royal Hotel Osaka with breakfast included. *Check-in 23rd May 2025, check-out 30th May 2025.*
- Retreat Welcome / Networking Drinks for **1 PERSON ONLY** (Saturday 23rd May 2026).
- Ticket to Sumo Show (incl. Bento and 1 drink) for **1 PERSON ONLY** (Sunday 24th May 2026)
- Retreat Farewell Dinner (Japanese BBQ + drinks) for **1 PERSON ONLY** (Friday 30th May 2026)
- Manual Therapy Retreat 2026 Japan t-shirt for **1 PERSON ONLY**

TRIPLE OCCUPANCY ROOMS: 1 RETREAT ATTENDEE + 2 GUESTS PER ROOM

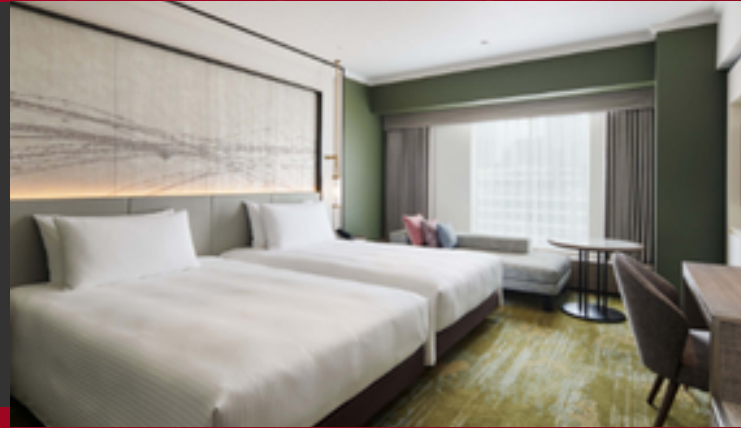
TO1R: DOUBLE STANDARD ROOM FOR 3

(1 x Retreat Attendee + 2 Guests per Room)

\$6,415.00

Room Size: 32m²

2 x Double Beds + 1 x Sofa Beds



Ticket price includes the following:

- Access to all retreat workshops for **1 RETREAT ATTENDEE ONLY**
- 7 x nights accommodation for **3 PEOPLE** in a Double Standard Room at the Rihga Royal Hotel Osaka with breakfast included. *Check-in 23rd May 2025, check-out 30th May 2025.*
- Retreat Welcome / Networking Drinks for **1 PERSON ONLY** (Saturday 23rd May 2026).
- Ticket to Sumo Show (incl. Bento and 1 drink) for **1 PERSON ONLY** (Sunday 24th May 2026)
- Retreat Farewell Dinner (Japanese BBQ + drinks) for **1 PERSON ONLY** (Friday 30th May 2026)
- Manual Therapy Retreat 2026 Japan t-shirt for **1 PERSON ONLY**

QUADRUPLE OCCUPANCY ROOMS: 1 RETREAT ATTENDEE + 3 GUESTS PER ROOM

QO1R: KING GRAND ROOM for 4

(1 x Retreat Attendee + 3 Guests per Room)

\$6,785.00

Room Size: 41-46m²

1 x King Bed, 1 x Soda Bed, 1 x Trundle



Ticket price includes the following:

- Access to all retreat workshops for **1 RETREAT ATTENDEE ONLY**
- 7 x nights accommodation for **4 PEOPLE** in a King Grand Room at the Rihga Royal Hotel Osaka with breakfast included. *Check-in 23rd May 2025, check-out 30th May 2025.*
- Retreat Welcome / Networking Drinks for **1 PERSON ONLY** (Saturday 23rd May 2026).
- Ticket to Sumo Show (incl. Bento and 1 drink) for **1 PERSON ONLY** (Sunday 24th May 2026)
- Retreat Farewell Dinner (Japanese BBQ + drinks) for **1 PERSON ONLY** (Friday 30th May 2026)
- Manual Therapy Retreat 2026 Japan t-shirt for **1 PERSON ONLY**

DOUBLE OCCUPANCY ROOMS: 2 RETREAT ATTENDEES PER ROOM

****EACH RETREAT ATTENDEE MUST PURCHASE THEIR OWN TICKET****

Please note: These ticket types are only available to 2 retreat attendees who have agreed to share a room together.

ACE cannot pair you up with another retreat attendee upon request.

DO1R: COSY ROOM for 2

(2 x Retreat Attendees per Room)

\$3,985.00

Room Size: 17-19m²

1 x Queen Bed OR 2 x Single Beds



Ticket price includes the following:

- Access to all retreat workshops for **1 RETREAT ATTENDEE ONLY**
- 7 x nights accommodation for **1 PERSON** in a Cosy Room (**2 Retreat Attendees sharing**) at the Rihga Royal Hotel Osaka with breakfast included. *Check-in 23rd May 2025, check-out 30th May 2025.*
- Retreat Welcome / Networking Drinks for **1 PERSON ONLY** (*Saturday 23rd May 2026*).
- Ticket to Sumo Show (incl. Bento and 1 drink) for **1 PERSON ONLY** (*Sunday 24th May 2026*)
- Retreat Farewell Dinner (Japanese BBQ + drinks) for **1 PERSON ONLY** (*Friday 30th May 2026*)
- Manual Therapy Retreat 2026 Japan t-shirt for **1 PERSON ONLY**

DO1R: STANDARD ROOM for 2

(2 x Retreat Attendees per Room)

\$4,150.00

Room Size: 27-32m²

1 x King Bed OR 2 x Single Beds



Ticket price includes the following:

- Access to all retreat workshops for **1 RETREAT ATTENDEE ONLY**
- 7 x nights accommodation for **1 PERSON** in a Standard Room (**2 Retreat Attendees sharing**) at the Rihga Royal Hotel Osaka with breakfast included. *Check-in 23rd May 2025, check-out 30th May 2025.*
- Retreat Welcome / Networking Drinks for **1 PERSON ONLY** (*Saturday 23rd May 2026*).
- Ticket to Sumo Show (incl. Bento and 1 drink) for **1 PERSON ONLY** (*Sunday 24th May 2026*)
- Retreat Farewell Dinner (Japanese BBQ + drinks) for **1 PERSON ONLY** (*Friday 30th May 2026*)
- Manual Therapy Retreat 2026 Japan t-shirt for **1 PERSON ONLY**

TRIPLE OCCUPANCY ROOMS: 3 RETREAT ATTENDEES PER ROOM

****EACH RETREAT ATTENDEE MUST PURCHASE THEIR OWN TICKET****

Please note: This ticket type is only available to 3 retreat attendees who have agreed to share a room together.

ACE cannot pair you up with another retreat attendee upon request.

TO3R: STANDARD DOUBLE ROOM for 3

(3 x Retreat Attendees per Room)

\$3,805.00

Room Size: 32m²

2 x Double Beds, 1 x Sofa Bed



Ticket price includes the following:

- Access to all retreat workshops for **1 RETREAT ATTENDEE ONLY**
- 7 x nights accommodation for **1 PERSON** in a Double Standard Room (**3 RETREAT ATTENDEES SHARING**) at the Rihga Royal Hotel Osaka with breakfast included.
Check-in 23rd May 2025, check-out 30th May 2025.
- Retreat Welcome / Networking Drinks for **1 PERSON ONLY** (Saturday 23rd May 2026).
- Ticket to Sumo Show (incl. Bento and 1 drink) for **1 PERSON ONLY** (Sunday 24th May 2026)
- Retreat Farewell Dinner (Japanese BBQ + drinks) for **1 PERSON ONLY** (Friday 30th May 2026)
- Manual Therapy Retreat 2026 Japan t-shirt for **1 PERSON ONLY**

QUADRUPLE OCCUPANCY ROOMS: 4 RETREAT ATTENDEES PER ROOM

****EACH RETREAT ATTENDEE MUST PURCHASE THEIR OWN TICKET****

Please note: This ticket type is only available to 4 retreat attendees who have agreed to share a room together.

ACE cannot pair you up with another retreat attendee upon request.

QO4R: KING GRAND ROOM for 4 *(4 x Retreat Attendees per Room)* **\$3,570.00**

Room Size: 41-46m²

1 x King Bed, 1 x Sofa Bed, 1x Trundle



Ticket price includes the following:

- Access to all retreat workshops for **1 RETREAT ATTENDEE ONLY**
- 7 x nights accommodation for **1 PERSON** in a Double Standard Room (**4 RETREAT ATTENDEES SHARING**) at the Rihga Royal Hotel Osaka with breakfast included.
Check-in 23rd May 2025, check-out 30th May 2025.
- Retreat Welcome / Networking Drinks for **1 PERSON ONLY** (Saturday 23rd May 2026).
- Ticket to Sumo Show (incl. Bento and 1 drink) for **1 PERSON ONLY** (Sunday 24th May 2026)
- Retreat Farewell Dinner (Japanese BBQ + drinks) for **1 PERSON ONLY** (Friday 30th May 2026)
- Manual Therapy Retreat 2026 Japan t-shirt for **1 PERSON ONLY**

ACE 2026 Retreat Team

RETREAT CO-ORDINATOR



GABRIELLE BREWSTER

Director of Finance & Human Resources

Myotherapist

PRESENTERS



SHAUN BREWSTER

Executive Director

Musculoskeletal Therapist,
Exercise Physiologist



BODINE LEDDEN

Director of Education

Soft Tissue Therapist, Master
of Educational Neuroscience



DALTON YATES

Assistant Educator &
Student Support

Remedial Massage
Therapist



**AMANDA
KILMINSTER**

Assistant Educator

Remedial Massage
Therapist



**CAREY
GIDDENS**

Assistant Educator

Sport & Remedial
Massage Therapist

EVENT SUPPORT



ELISA KALLIOSALO

Executive Assistant &
Marketing Manager



NICK KILMINSTER

Activities Assistant

ALL ENQUIRIES:
ADMIN@ADVANCEDCLINICALED.COM

TRAVEL AGENT

Our personal Travel Manager, Jess, is ready to turn your travel dreams into reality. With 14 years of industry experience and a passion for exploration, Jess specialises in crafting personalised experiences tailored to your preferences.



JESS CHAMBERS

Personal Travel Manager

0401 102 335

jess.chambers@travelmanagers.com.au

<https://travelmanagers.com.au/ptm/JessChambers/>



TravelManagers
As individual as you are

travelmanagers.com.au

cancellation policy

We understand that circumstances can change. This policy has been structured to be fair to both attendees and the organisers, who incur significant non-recoverable costs for registration, venues, and accommodation long before the event begins.

All cancellation requests must be submitted in writing via email to admin@advancedclinicaled.com.

The effective date of the cancellation will be the date the written notice is received by our team.

The final day to cancel and receive any partial refund is **March 4th, 2026**, which is 80 days prior to the event start date of May 23rd, 2026.

CANCELLATION TIERS

- **Cancellation on or before November 22nd, 2025 (Tier 1):**
 - You will receive a full refund of the ticket price, minus a \$250.00 administration fee.
- **Cancellation between November 23rd, 2025, and December 31st, 2025 (Tier 2):**
 - A penalty of 10% of the total ticket price will be retained (or a minimum of \$250.00, whichever is greater). You will be refunded the remaining 90%.
- **Cancellation between January 1st, 2026, and January 31st, 2026 (Tier 3):**
 - A penalty of 25% of the total ticket price will be retained. You will be refunded the remaining 75%.
- **Cancellation between February 1st, 2026, and February 18th, 2026 (Tier 4):**
 - A penalty of 50% of the total ticket price will be retained. You will be refunded the remaining 50%.
- **Cancellation between February 19th, 2026, and March 4th, 2026 (Tier 5):**
 - A penalty of 75% of the total ticket price will be retained. You will be refunded the remaining 25%.
- **Cancellation on or after March 5th, 2026 (Tier 6):**
 - No refund will be issued. 100% of the ticket price will be retained.

PLEASE NOTE

- **Humanitix Booking Fees:** All registrations are subject to a booking fee charged by our ticketing platform, Humanitix. **This fee is non-refundable in all circumstances.**
- **Payment Plan Administration Fee:** Tickets purchased using a payment plan are subject to a **non-refundable Payment Plan Administration Fee of \$350.00**. This fee is retained in all cancellation scenarios.
- **Refund Calculation:** Any refund will be the total amount paid, less any non-refundable fees (Humanitix and/or Payment Plan fees), and less the applicable cancellation penalty outlined in this policy.
- This policy applies to the entire retreat package (including workshops, social activities listed and accommodation). It does not cover external costs such as flights, visa fees, or personal travel insurance.
- We strongly advise all attendees to purchase comprehensive travel insurance.
- In the unlikely event that the ACE Manual Therapy Retreat 2026: Japan is cancelled by the organisers, all registered attendees will receive a full 100% refund of their ticket price and any associated Humanitix or Payment Plan fees.

cancellation policy

SUB-POLICIES FOR SHARED ROOM BOOKINGS (MULTI-ATTENDEE TICKETS)

The following clauses apply specifically to ticket types where multiple retreat attendees have pre-arranged to share a single room. While each attendee purchases their own ticket individually, these tickets link them to a shared room booking.

These ticket types include:

- **DO2R:** Cosy or Standard Room for 2 Retreat Attendees
- **TO3R:** Standard Double Room for 3 Retreat Attendees
- **QO4R:** King Grand Room for 4 Retreat Attendees

Please note: *This ticket type is only available to 2, 3, or 4 retreat attendees who have agreed to share a room together. ACE cannot pair you up with another retreat attendee upon request.*

1. Principle of Shared Responsibility

Each ticket in a shared room booking includes a percentage of the total accommodation cost for that room (e.g., 50% per person in a 2-person room, 33.33% per person in a 3-person room, etc.).

By purchasing one of these ticket types, each retreat attendee individually acknowledges and agrees to the principle of joint financial responsibility for the full accommodation cost of the room alongside their chosen roommate(s). Should one or more members of the group cancel, the remaining attendees are liable for covering the financial shortfall to maintain the room booking, as detailed below.

2. Resolution Following a Partial Cancellation

If one or more attendees from a shared room booking cancel their individual ticket, the standard cancellation penalties will apply to that ticket. The remaining attendees in the room must then choose one of the following two options to resolve the booking:

Option A: Find a Replacement Attendee

- The remaining group members are responsible for finding a replacement for the cancelling attendee(s).
- The replacement must be confirmed in writing to ACE (admin@advancedclinicaled.com) no later than **March 4th, 2026** (80 days prior to the event).
- Any financial exchange for the ticket must be handled privately between the original attendee, the replacement, and the group. ACE will not facilitate financial transfers between individuals.
- A **\$75.00 administrative fee** will be charged by ACE to process the name change and update the booking details.

Option B: Pay the Price Difference to Upgrade Room Occupancy

- If the group cannot find a replacement, the remaining attendees are required to pay the difference to convert their tickets to the new, lower-occupancy room rate. This action fulfills their shared responsibility for the room's total cost.
- **This ensures the total revenue for the room remains consistent with the new number of occupants.**
- **Example:** If one person in a 4-person room (QO4R @ \$3,570/person) cancels, the remaining three attendees must each pay the price difference to upgrade to the 3-person room rate (TO3R @ \$3,805/person). The total difference must be paid in full to secure the room for the remaining attendees.
- **If the remaining attendees do not agree to cover this cost difference, the entire room booking will be considered cancelled.** In this case, the standard cancellation policy will apply individually to each of the remaining attendees' tickets.

A note on liability: The requirement for remaining attendees to cover the price difference (Option B) may be waived only in the specific circumstance where the cancellation fee retained by Advanced Clinical Education from the cancelling attendee(s) is equal to or greater than the financial shortfall for the room. This is an unlikely scenario, and the default resolution is always Option A or B.

3. Full Group Cancellation

If all attendees in a shared room booking decide to cancel, the standard cancellation policy and its tiered penalties will apply individually to each ticket that is part of the group booking. All non-refundable fees (Humanitix, Payment Plan) will be retained for each cancelling attendee.

cancellation policy

Cancellation Penalty Amounts (AUD) - Reference Table

The table below shows the exact dollar amount that will be retained by ACE from the ticket price for each cancellation tier. These penalty amounts are in addition to the non-refundable Humanitix booking fee and the non-refundable \$350.00 Payment Plan Administration Fee (if applicable).

Ticket type	Price	Tier 1 (Admin fee)	Tier 2 (10%)	Tier 3 (25%)	Tier 4 (50%)	Tier 5 (75%)
SO1R: Cosy Room for 1 <i>(1 Retreat Attendee per room)</i>	\$5,175.00	\$250.00	\$517.50	\$1,293.75	\$2,587.50	\$3,881.25
SO1R: Standard Room for 1 <i>(1 Retreat Attendee per room)</i>	\$5,500.00	\$250.00	\$550.00	\$1,375.00	\$2,750.00	\$4,125.00
DO1R: Cosy Room for 2 <i>(1 Retreat Attendee + 1 Guest per room)</i>	\$5,465.00	\$250.00	\$546.50	\$1,366.25	\$2,732.50	\$4,098.75
DO1R: Standard Room <i>(1 Retreat Attendee + 1 Guest per room)</i>	\$5,800.00	\$250.00	\$580.00	\$1,450.00	\$2,900.00	\$4,350.00
TO1R: Standard Double Room for 3 <i>(1 Retreat Attendee + 2 Guests per room)</i>	\$6,415.00	\$250.00	\$641.50	\$1,603.75	\$3,207.50	\$4,811.25
QO1R: King Grand Room for 4 <i>(1 Retreat Attendee + 3 Guests per room)</i>	\$6,785.00	\$250.00	\$678.50	\$1,696.25	\$3,392.50	\$5,088.75
DO2R: Cosy Room for 2 <i>(2 Retreat Attendees per room)</i>	\$3,985.00	\$250.00	\$398.50	\$996.25	\$1,992.50	\$2,988.75
DO2R: Standard Room for 2 <i>(2 Retreat Attendees per room)</i>	\$4,150.00	\$250.00	\$415.00	\$1,037.50	\$2,075.00	\$3,112.50
TO3R: Standard Double Room for 3 <i>(3 Retreat Attendees per room)</i>	\$3,805.00	\$250.00	\$380.50	\$951.25	\$1,902.50	\$2,853.75
QO4R: King Grand Room for 4 <i>(4 Retreat Attendees per room)</i>	\$3,570.00	\$250.00	\$357.00	\$892.50	\$1,785.00	\$2,677.50



payment plan policy

At Advanced Clinical Education, we understand that investing in a professional retreat like our Japan 2026 event is a significant financial commitment. To make this incredible experience more accessible, we have developed a payment plan option. This Payment Plan Policy has been carefully created to be transparent and fair to all parties, outlining a clear and manageable pathway to secure your place.

This policy should be read in conjunction with the main [**ACE Manual Therapy Retreat Japan 2026 - Cancellation Policy.**](#)

1. Eligibility and Application Process

Step 1: Submit Request Form

Attendees wishing to use a payment plan must first request one via the official online form available on the ACE Manual Therapy Retreat 2026 Japan webpage.

Step 2: Receive Instruction Email from ACE

Once the request form has been submitted, ACE will send an email to the participant advising of the next steps. This email will contain two critical items:

1. A unique, single-use **discount code** that will remove 80% of the ticket cost at the online checkout.
2. A direct link to complete a **Direct Debit mandate** with our secure payment processor, GoCardless.

Step 3: Complete Registration within 24 Hours

To secure their place, the participant must complete **both** of the following actions within **24 hours** of the instruction email being sent from ACE:

1. Register for the retreat on Humanitix, apply the discount code, and pay the 20% deposit.
2. Complete the GoCardless Direct Debit mandate using the provided link.

Step 4: Expiry of Offer

If both of these steps are not completed within the 24-hour timeframe, the discount code will expire. To proceed, the participant will be required to submit a new payment plan request form.

payment plan policy

2. Payment Structure and Fees

a) Upfront Deposit:

To secure your ticket and initiate the payment plan, an upfront deposit of **20% of the total ticket price** must be paid at the checkout. Any applicable booking fees charged by our ticketing platform, Humanitix, are payable at the time of this initial transaction and will be charged in addition to the 20% deposit amount. These fees are non-refundable.

b) Payment Plan Administration Fee:

A **non-refundable Payment Plan Administration Fee of \$350.00** will be added to your remaining balance after the deposit is paid. This fee covers the administrative costs associated with managing the instalment plan and is retained in all cancellation or default scenarios.

c) Optional Add-Ons:

During registration, you may have the option to purchase add-ons (e.g., upgrading to a Premium Bento Box at the Sumo Show or adding a guest to Retreat Social Events). The total cost of any selected add-ons will be incorporated into the final ticket price **before** the 20% deposit and subsequent instalment amounts are calculated. This will result in higher payment amounts than those shown in the base reference table below.

d) Monthly Instalments:

The remaining balance will be divided into monthly instalments, as detailed in the reference table below.

3. Payment Schedule

- The standard payment plan consists of six-monthly instalments commencing in **September 2025** and concluding with a final instalment in **February 2026**.
- Instalments will fall on the same date each month (determined by the date the initial deposit is paid).
- If an instalment date falls on a weekend or public holiday, it will be processed on the next business day.
- Instalment dates **cannot** be changed once the payment plan commences.

4. Payment Method

- Monthly instalments are processed via our third-party payment partner, **GoCardless**.
- It is the attendee's responsibility to ensure a valid Direct Debit mandate is in place and sufficient funds are available.
- To update payment details, contact ACE administration at admin@advancedclinicaled.com at least seven (7) business days before the next payment is due.

5. Missed Payments and Default

- **Failed Payment:** If a payment fails, GoCardless may automatically re-attempt the charge. We will also notify you via email.
- **Grace Period:** A grace period of **five (5) calendar days** is granted to rectify a missed payment.
- **Default:** If payment is not received by the end of the grace period, the payment plan will be considered in **default**, and the event registration will be **automatically cancelled**.

Consequence of Default:

Upon default, the main Cancellation Policy is invoked. Any potential refund will be calculated based on the tiered penalty system from the date of default. All non-refundable fees (Payment Plan Admin Fee and Humanitix fees) will be retained.

payment plan policy

Payment Plan Reference Table (AUD)

Important Note on Optional Add-Ons: The figures in this table represent the base ticket prices only. If you select any optional add-ons during registration, your 20% deposit and subsequent monthly instalment amounts will be higher to reflect the increased total cost.

The payment schedule and instalment amounts detailed in the table below are **exclusively applicable to payment plans where the first instalment commences in September 2025**. Attendees approved for a payment plan commencing after this date will be subject to a revised schedule with fewer, larger monthly instalments, as the full balance is required to be paid by the final due date in February 2026.

Ticket type	Price	Upfront 20% Deposit	Remaining Balance (80%)	Balance + Admin Fee	Instalments 1-5	Final Instalment
SO1R: Cosy Room for 1 (1 Retreat Attendee per room)	\$5,175.00	\$1,035.00	\$4,140.00	\$4,490.00	\$750.00	\$740.00
SO1R: Standard Room for 1 (1 Retreat Attendee per room)	\$5,500.00	\$1,100.00	\$4,400.00	\$4,750.00	\$795.00	\$775.00
DO1R: Cosy Room for 2 (1 Retreat Attendee + 1 Guest per room)	\$5,465.00	\$1,093.00	\$4,372.00	\$4,722.00	\$787.00	\$787.00
DO1R: Standard Room (1 Retreat Attendee + 1 Guest per room)	\$5,800.00	\$1,160.00	\$4,640.00	\$4,990.00	\$835.00	\$815.00
TO1R: Standard Double Room for 3 (1 Retreat Attendee + 2 Guests per room)	\$6,415.00	\$1,283.00	\$5,132.00	\$5,482.00	\$915.00	\$907.00
QO1R: King Grand Room for 4 (1 Retreat Attendee + 3 Guests per room)	\$6,785.00	\$1,357.00	\$5,428.00	\$5,778.00	\$963.00	\$963.00
DO2R: Cosy Room for 2 (2 Retreat Attendees per room)	\$3,985.00	\$797.00	\$3,188.00	\$3,538.00	\$595.00	\$563.00
DO2R: Standard Room for 2 (2 Retreat Attendees per room)	\$4,150.00	\$830.00	\$3,320.00	\$3,670.00	\$615.00	\$595.00
TO3R: Standard Double Room for 3 (3 Retreat Attendees per room)	\$3,805.00	\$761.00	\$3,044.00	\$3,394.00	\$570.00	\$544.00
QO4R: King Grand Room for 4 (4 Retreat Attendees per room)	\$3,570.00	\$714.00	\$2,856.00	\$3,206.00	\$540.00	\$506.00

TO REQUEST A PAYMENT PLAN,
PLEASE FILL OUT A PAYMENT PLAN REQUEST FORM HERE



KANPAI!
See you in Osaka!

ALL ENQUIRIES:
ADMIN@ADVANCEDCLINICALED.COM

